



Saint John of God Carmona Services



12th October 2009

Mr. Denis O'Reilly
Difference Days
14 Lower Albert Road
Sandycove
Co Dublin

Re: Hostelworld Difference Day

Dear Denis

Firstly, I would like to sincerely thank you and Hostelworld for the great day that we had here in St. John of God Carmona Services on 9th October 2009. It was our first experience of having so many volunteers present for 1 day to do so much work for us.

From the moment that the "teams" arrived on the day there was such enthusiasm, motivation and a "feel good factor" with everyone, not just the people from Hostelworld but also with the staff and Service Users here. What was really important for the Service Users was having the opportunity to be part of each of the teams and having the opportunity to be the volunteers "ambassadors" and looking after them for the day.

However Denis, this day would not have been the success that it was without your hard work and preparation in ensuring that everything had been planned, all arrangements in place and in advance resulting in the projects commencing immediately everyone arrived on site and no time being lost. We got so much work done in 1 day which would not have been possible without you, your commitment and the Difference Day.

The range of projects that were undertaken was wide and varied ranging from painting to gardening and digging to fencing to putting plasterboard on a ceiling in a shed to name a few. The impact of all of these projects means so much to the Service User but also to the Staff as it is not possible for staff to undertake these projects or do we have the financial resources to have them undertaken. There was no area of the Service that did not benefit, Day, Residential and Respite.

Denis, thank you so much for providing this opportunity to St. John of God Carmona Services to benefit from the experience and hope that such volunteerism continues. A big thank you also to Hostelworld, without whom, we would not have achieved so much on the day. I sincerely hope that the staff in Hostelworld recognise the impact that the day had on all of us and how much the Service User enjoyed their company and time for the day.

With sincere gratitude.

Yours sincerely,


Ms Phil Gray
Director

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Reg. Company No.: 430744. Reg. Charity No.: CHY18284.